

# SNOHOMISH OVERDOSE PREVENTION

A COMMUNITY COMING TOGETHER TO STOP  
SNOHOMISH COUNTY'S OPIOID EPIDEMIC

*This document provides general information about no- and low-cost transportation options serving Snohomish County residents. We hope this is helpful for getting to work, school, appointments or treatment, support services, or other activities that support your health, safety, and recovery.*

*This document is updated periodically, but information may become outdated between updates. Please confirm details with the service provider if you are not certain.*

- For No Cost Transportation, see pages 1-4
- For Orca Cards, see pages 5-9
- For Door-to-Door, see pages 10-14

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## **No Cost Transportation**

*Click title below to jump to that service's information*

[Snow Goose Transit](#)

[Homage D'Arling Direct Transportation Assistance Program \(TAP\)](#)

[Sauk-Suiattle's Darrington to Concrete Direct](#)

[Hopelink Gas Card](#)

[Homage Pay your Pal](#)

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### *Snow Goose Transit*

#### **What does the program do**

- Regular fixed van service between Stanwood, Arlington, and Camano
  - Door-to-door and route deviation options are available within  $\frac{3}{4}$  of a mile from a fixed route.
  - Curb-to-curb pick up can be done if a client has mobility issues or is rurally located.

#### **Client eligibility**

- Open to everyone but the program has 3 populations of focus:
  - People with disabilities
  - Older adults
  - Low income families
- For new clients requesting door-to-door or route deviation service requests
  - The first time within 48 hours of the expected trip so a site survey can be conducted
  - After that, 24 hours notice is required

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## What does it cost

- Free
  - Donation of \$1.00-\$2.00 per trip are encouraged

## Important Exceptions

- No weekend service and bus does not run on certain holidays

## Where to find out more

- [Website](#)
  - Site Survey Contact Number – 360-629-7403
  - [Rider Policy and Site Evaluation Request Form](#)
- 

## *D'Arling Direct TAP*

### What does the program do

- Regular fixed transportation from Arlington to Darrington
  - Some flexible route deviations within  $\frac{3}{4}$  of a mile of their set route with 24 hours notice

### Client eligibility

- Open to everyone
- Flexible route deviations are only available to clients who are eligible for Homage's TAP program.

### What does it cost

- Free

### What documents do I need?

- For flex route options see [Homage TAP](#)

### Where to find out more

- [Website](#)
  - Deviation in service request - 425-423-8517
- 

## *Sauk-Suiattle's Darrington to Concrete Direct*

### What does the program do?

- Regular fixed transportation in Darrington, Sauk-Suiattle Reservation, and Concrete
  - Some flexible route deviations with 24 hours' notice

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## **Client eligibility**

- Open to everyone

## **What does it cost?**

- Free

## **Important Exceptions**

- No weekend service and does not run on certain holidays

## **Where to find out more**

- [Website](#)
  - Deviation in service number - (360) 436-2214
- 

## *Hopelink Gas Card*

### **What does the program do**

- Gas reimbursement card for anyone who can drive a client to their Medicaid appointments

### **Client eligibility**

- Client must have transportation as a Medicaid benefit
- Hopelink will determine client's eligibility during their initial call.
  - Clients can be eligible for lower mode (ORCA or Gas card) or higher mode (Door-to-door) transportation options.

### **What does it cost**

- Gas card paid \$0.35 per mile in 2024
- Toll, Ferry, and Parking reimbursement eligibility available

### **Important Exceptions**

- Reimbursement must be requested ahead of the medical appointment
- Toll, Ferry, and Parking reimbursement is made to the client who is then responsible for paying the driver
  - Repayment takes up to 60 days

### **What documents do I need?**

- Client information when determining Hopelink eligibility:
  - ProviderOne ID Card Number
  - Date of birth
  - Current street and mailing address
  - Doctor's appointment date and time

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- Clinic address and phone number
- Driver Information
  - Photocopy of valid WA Driver's License
  - Photocopy of valid Vehicle Registration
  - Photocopy of valid proof of vehicle insurance
  - Complete this [form](#)

## Where to find out more

- [Website](#)
  - Initial Sign-up Number - (855)-766-7433
  - [Gas Card FAQ](#)
- 

## *Homage Pay your Pal*

### What does the program do

- Mileage reimbursement to transport clients to job, school, medical appointments or other events.

### Client eligibility:

- Must live in Snohomish County
- Must have a disability that prevents the client from driving
- Cannot access public transportation, including Dial-a-ride-transportation (DART)

### What does it cost

- Free

### Important Exceptions

- Reimbursement is provided on a first-come, first-serve basis and there is limited funding overall.
- Client driver must have a valid license, and the car must be insured
  - Preference for driver's over the age of 21 and with at least 3 years of experience

### What documents do I need?

- Complete the Pay Your Pal [Application](#) online

### Where to find out more

- [Website](#)
- Phone - 425.514.3185
- E-mail - [transportation@homage.org](mailto:transportation@homage.org)

## **ORCA Cards**

*Click title below to jump to that service's information*

[Hopelink ORCA Card](#)

[Subsidized Annual Pass](#)

[ORCA Lift](#)

[Regional Reduced Fare Permit](#)

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### *Hopelink ORCA Card*

#### **What does the program do**

- Pre-loaded ORCA Card for clients to use public transit to go to Medicaid appointments

#### **Client eligibility**

- Client must have transportation as a Medicaid benefit
- Hopelink will determine client's eligibility during their initial call.
  - Clients can be eligible for lower mode (ORCA or Gas card) or higher mode (Door-to-door) transportation options.

#### **What does it cost**

- Free

#### **Important Exceptions**

- Funds provided on the card by Hopelink are for Medicaid eligible appointments
  - Clients can load their own funds onto the card and use it as a normal card
- Funds will be put on the ORCA card 7-10 working days after a trip is scheduled
  - Reimbursement is issued onto the ORCA card if a trip is self paid

#### **What documents do I need?**

- ProviderOne ID Card Number
- Date of birth
- Current street and mailing address
- Doctor's appointment date and time
- Clinic address and phone number

#### **Where to find out more**

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- [Website](#)
  - Initial Sign-up Number - (855)-766-7433
  - [ORCA Card FAQ](#)
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## *Subsidized Annual Pass*

### What does the program do?

- ORCA Card for free trips on King County Metro, Sound Transit, and Everett Transit
- \*On **March 1<sup>st</sup>, 2024**, Community Transit rides will be free

### Client eligibility

- Resident of King, Pierce, or Snohomish County
- Recipient of one of the following programs:
  1. Temporary Assistance for Needy Families (TANF) / State Family Assistance (SFA)
  2. Refugee Cash Assistance (RCA)
  3. Aged, Blind, or Disabled Cash Assistance (ABD)
  4. Pregnant Woman Assistance (PWA)
    - a. Not the same as WIC or Pregnancy Medical
  5. Supplemental Security Income (SSI)
    - a. Not the same as Social Security Income or SSDI
  6. Housing and Essential Needs (HEN)
    - a. Not the same as HUD

### What does it cost?

- Free
  - \$1.25 for Community Transit until **March 1<sup>st</sup>, 2024**

### Important Exceptions

- Only applies reduced fare to \*Community Transit, Kitsap Transit, WA Ferry, and Pierce Transit

### What documents do I need?

- ProviderOne number or DSHS Client ID number
  - Or most recent copy of your DSHS, TANF, or HEN award letter
- Photo ID
- Complete an application [online](#), in person, or over the phone.

### Where to find out more

- [Website](#)
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# **SNOHOMISH OVERDOSE PREVENTION**

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## *ORCA Lift*

### **What does the program do?**

- Reduced fare ORCA Card

### **Client eligibility**

- Anyone receiving services from the following benefits program:
  - Apple Health or Medicaid
  - Basic Food (EBT)
  - WIC (Woman Infants Children)
- Student Aid
  - Recipient of Washington State Opportunity Grant
- Income
  - Household Income is < 200% of Federal Poverty Level

### **What does it cost?**

- \$1.00 for most participating agencies
  - 1.25 for Community Transit Local and SWIFT Buses
  - \$2.00 for Community Transit Commuter Buses
- On **March 1<sup>st</sup>, 2024**, Community Transit rides using ORCA Lift will cost \$1.00

### **Important Exceptions**

- After receiving the ORCA lift card, the client needs to put money onto the account to receive the reduced fare.
  - Usually comes preloaded with \$20.
- ORCA Lift cards will work on all ORCA agencies but not all transit agencies participate at the \$1.00 rate.
- Cards need to be renewed within 2-3 years

### **What documents do I need?**

- Identification Documents
  - Current Government-issued photo ID
  - Combination of two or more documents:
    - Non-governmental-issued documents with name and photo of you as an adult
    - A document that indicates your name and birthdates
- Income Verification Documents
  - Proof of Enrollment:
    - ProviderOne ID
    - DSHS Client ID
      - If applying with EBT or WIC
  - Alternative income verification documentation listed on the website

### **Where to find out more**

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- [Website](#)
- Phone – 1-800-756-5437

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## *Regional Reduced Fare Permit (RRFP)*

### **What does the program do?**

- Reduced Fare ORCA Card for riders age 65+, Medicare card holders, or riders with disabilities

### **Client eligibility**

- One of the following:
  - Client is over the age of 65
  - Client has a disability level of 40% or greater verified by the Veterans Health Administration
  - Has a valid Medicaid card
  - Obvious disability or disability certified by a medical professional
  - Currently participating in a vocational career program with the [WA Individual Educational Program \(IEP\)](#)

### **What does it cost**

- Reduces fare to \$1.00 on most participating ORCA systems
- On **March 1<sup>st</sup>, 2024**, Community Transit rides using RRFP will cost \$1.00

### **Important Exceptions**

- Permit may be issued as a temporary or permanent permit depending on eligibility

### **What documents do I need?**

- If applying with a disability:
  - Completed [Application form](#)
    - Ensure that the back grey section is completed by one of the listed approved health care providers
  - Bring one of the following supporting documents:
    - Valid Medicaid card
    - Valid Regional ADA paratransit eligibility letter or card
    - Valid ADA Paratransit eligibility letter from outside the region
  - Bring one of the following identification documents
    - State driver's license
    - Current or expired state identification card
    - Passport
    - Any government issued photo ID
- Senior
  - Completed [Application form](#)

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- Bring one of the following:
  - State driver's license
  - Current or expired state identification card
  - Passport
  - Birth certificate
  - Any state or federal document that contains your name and birthdate

## **Where to find out more**

- [Website](#)

## **Door-to-Door Transportation**

*Click title below to jump to that service's information*

[Hopelink Door-to-Door](#)

[Homage Transportation Program \(TAP\)](#)

[Community Transit Dial-A-Ride Transportation](#)

[Zip Shuttle](#)

[Everett Paratransit](#)

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### *Hopelink Door-to-Door*

#### **What does the program do**

- Door-to-door transportation from client's homes to Medicaid appointments

#### **Client eligibility**

- Client must have transportation as a Medicaid benefit
  - Hopelink will work with the client's doctor for a "Highermode Exception" form if they determine the client is eligible for door-to-door services.
- Hopelink will determine client's eligibility during their initial call.
  - Clients can be eligible for lower mode (ORCA or Gas card) or higher mode (Door-to-door) transportation options.

#### **What does it cost**

- Free

#### **Important Exceptions**

- Transportation is provided from the client's address to the closest Medicaid eligible facility.
  - Preference for facility is not considered when planning trips

#### **What documents do I need?**

- ProviderOne ID Card Number
- Date of birth
- Current street and mailing address
- Doctor's appointment date and time
- Clinic address and phone number

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## **Where to find out more**

- [Website](#)
- Reservation & Initial Sign-up Number - (855)-766-7433
- Check Ride Status - 1-888-913-2172

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## *Homage Transportation Program (TAP)*

### **What does the program do**

- Curb-to-curb transportation for people outside of a Dial-a-ride-transportation (DART) service area to places within Snohomish County

### **Client eligibility**

- Live outside the  $\frac{3}{4}$  of a mile service area for Community Transit DART and Everett Paratransit
- Have a disability
- 55 or older
- Individual income is less than \$66,750

### **What does it cost**

- \$1.75 each way

### **Important Exceptions**

- Availability is limited, schedule as far in advance as possible

### **What documents do I need?**

- Income, disability and age are verified through the application and observation of TAP drivers

### **Where to find out more**

- Phone - 425-423-8517 Monday through Sunday
- E-mail - [tap@homage.org](mailto:tap@homage.org)
- [Online](#) Application

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## *Community Transit Dial-A-Ride Transportation (DART)*

### **What does the program do**

- Door-to-door transportation within  $\frac{3}{4}$  of a mile of fixed-route bus services

### **Client eligibility**

- Client has 1 or more disabilities that prevents them from:

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- Getting to or from a bus stop
- Waiting for a bus
- Getting on or off a bus
- Riding a bus
- Understanding and following transit instructions

## What does it cost

- \$2.50 per ride
  - Reduction if client has Regional Reduced Fare Permit Reduction

## Important Exceptions

- Trips must be within  $\frac{3}{4}$  of a mile of Community Transit fixed-route bus route,

## What documents do I need?

- Schedule a 1 or 2 hour rider assessment interview with a DART eligibility specialist.
- Helpful information for the eligibility assessment:
  - Home and mailing address
  - Health care provider names and contact information
  - Information about all mobility and medical devices that you use when traveling
  - If client has a vision impairment: a Visual Acuity of Field of Vision Statement from your vision care provider
  - If client has a psychiatric condition: a diagnosis and statement from their mental health care provider
  - Optional information:
    - Information from your healthcare or disability service provider regarding your ability to use fixed-route bus service
    - Any information about where the client hopes to regularly travel and what bust stops or transit centers they are near

## Where to find out more

- [Website](#)
- Rider Assessment Interview & Regular Scheduling Number - 425-347-5912

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## *Zip Shuttle*

### What does the program do

- Door-to-door on demand ride share services within specific service areas of Lynnwood, Lake Stevens, Darrington, and Arlington

### Client eligibility

- None

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## What does it cost

- \$2.50 per ride
  - \$1.25 for ORCA Lift

## Important Exceptions

- Transportation is only available within the specific service area
  - [Alderwood](#) service area
  - [Lake Stevens](#) service area
  - [Darrington](#) service area
  - [Arlington](#) service area
- Lake Stevens, Darrington, and Arlington are all pilot programs set to start in December 2024.

## What documents do I need?

- None

## Where to find out more

- [Website](#)
- Phone number to book a ride - (425) 521-5600

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## *Everett Paratransit*

### What does the program do

- Door-to-door transportation service within Everett
  - Contact Everett Paratransit for more specific questions about operating area

### Client eligibility

- Everett Resident
  - 65 years of age or older
  - No other means of transportation
- Client is unable to get on, ride, or get off a fixed-route bus due to a functional disability
- Client is unable to find their way around the transit system by themselves due to a physical or cognitive functional disability

### What does it cost

- \$2.00 per trip

### Important Exceptions

- ORCA Cards cannot be used to pay fare
- If eligibility for Community Transit DART, Client will qualify for Everett Paratransit

### What documents do I need?

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- Need to schedule a 1-2 hour rider assessment interview with an Everett Transit eligibility specialist

## Where to find out more

- [Website](#)
- Rider Assessment Interview - 425-609-8006 or 425-347-5912

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*Some organizations contract with rideshare or transportation companies like Uber, Lyft, or your local cab. Please check with your organization to see if you have any existing contract.*